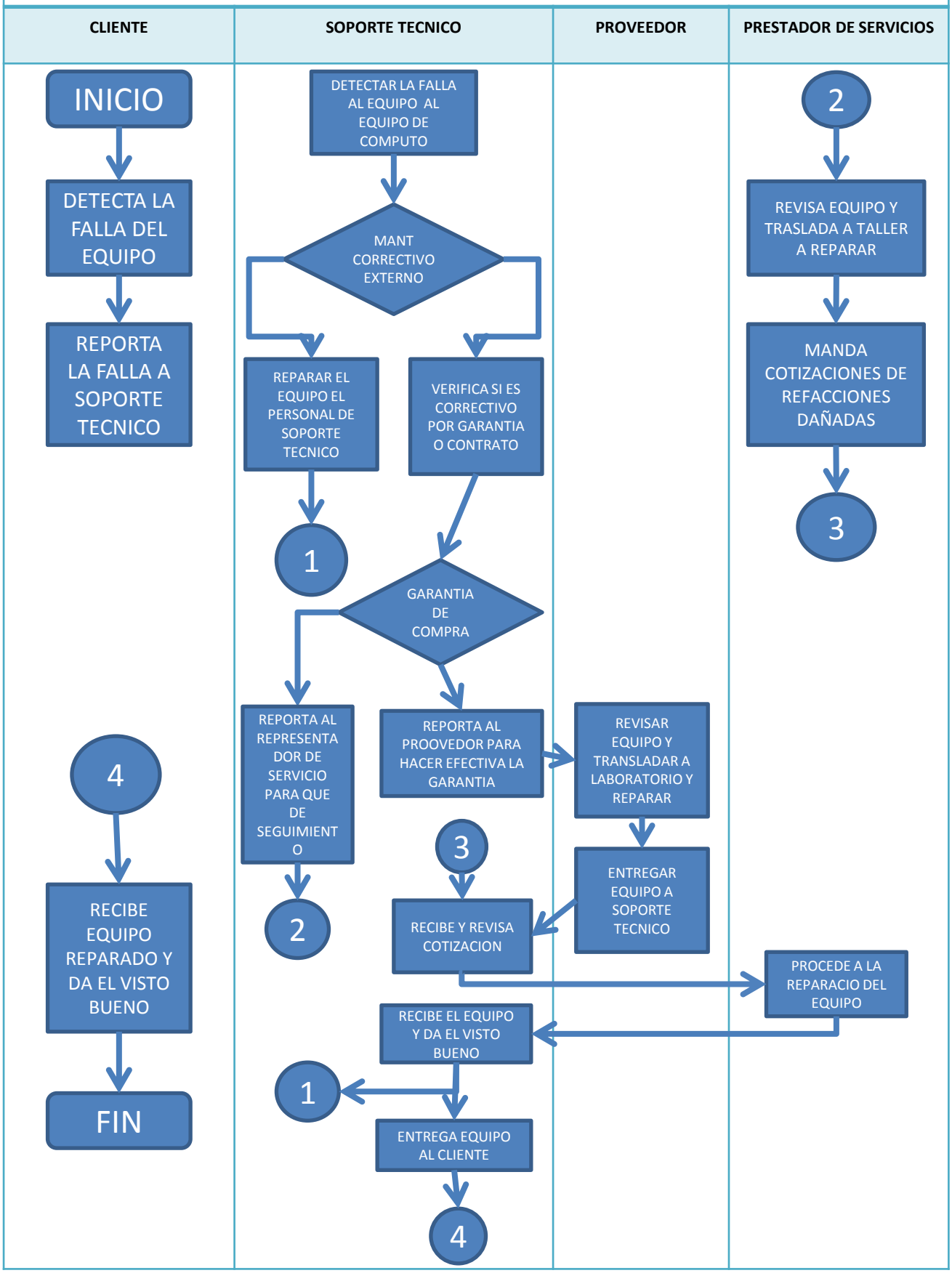MANTENIMIENTO CORRECTIVO HARDWARE